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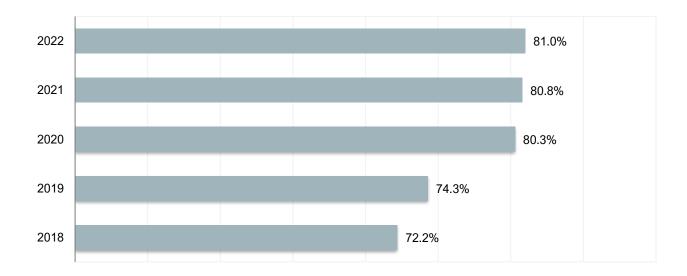
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ICT usage in households and by individuals

2022

In Montenegro, there are 81.0% of interviewed households with internet access.

In the five-year period, number of households with internet access increased. In 2022, a percentage of households with internet access increased by 8.8 percentage points (from 72.2% to 81.0%), when compared to 2018.



Graph 1. Internet access of households

98.9

Devices in households	2021	2022					
Personal computer (PC)	34.2	33.9					
Laptop, netbook, tablet	67.9	68.4					

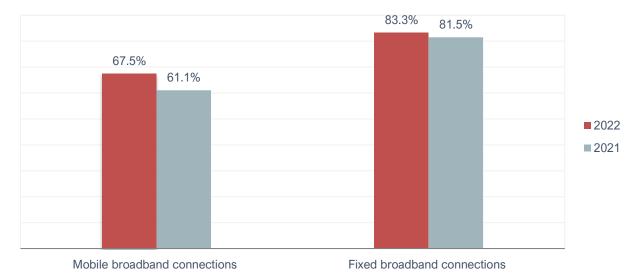
Table 1. Devices for internet connection in households, in %

In 2022, 33.9% of households use personal computer (PC) to connect to the internet, while 68.4% of households use the internet on portable computer (laptop, netbook, tablet).

98.7

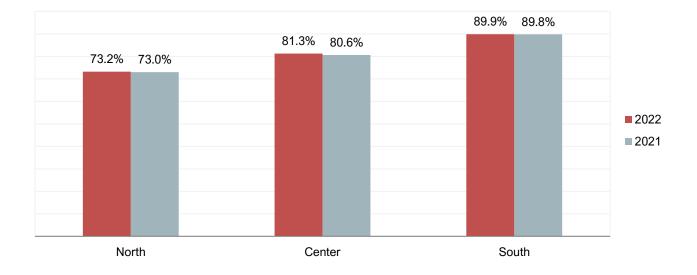
Graph 2. Type of internet connection

Mobile phone



Fixed broadband connections (DSL, ADSL, VDSL, cable, optical fiber, satellite, public Wi-Fi connections) are used by 83.3% of households. Mobile broadband connections (via mobile phone network, at least 3G) are used by 67.5% households.

An increase of 6.4% is recorded in households using mobile broadband connections compared to the previous year.



Graph 3. Internet use in households by territory

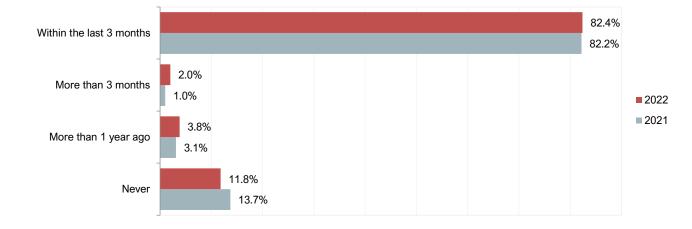
Internet use in households differs accross Montenegro, the lowest internet use is in the North region of Montenego (73.2%), while the highest is in the South region (89.9%).

Table 2. Internet access from home, in %

Type of settlement	Montenegro				
	2021	2022			
Urban	85.4	85.6			
Rural	71.3	71.6			
Montenegro	80.8	81.0			

Internet access in rural areas is 71.6%, while in settlements of urban type internet access is higher, 85.6%.

Individuals



Graph 4. Internet use by individuals

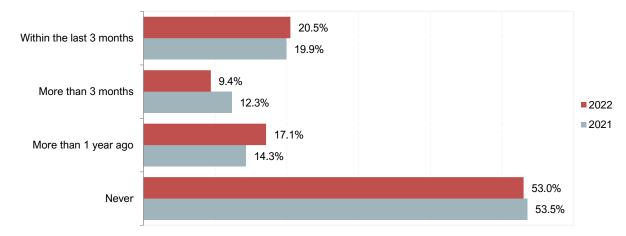
Individuals who used the internet in the last three months are 82.4%, out of which 86.5% use the internet several times a day.

Internet usage	Age				Gender		Total		
	16-24	25-34	35-44	45-54	55-64	65-74	Male	Female	
Several times during the day	100.0	98.7	95.5	85.9	79.2	71.4	86.7	86.2	86.5
Once a day or almost every day	0.0	1.3	3.4	9.0	12.5	19.5	9.3	8.3	8.9
At least once a week	0.0	0.0	1.1	4.1	7.9	8.6	3.6	5.1	4.3
Less than once a week	0.0	0.0	0.0	1.0	0.4	0.5	0.3	0.4	0.3

Graph 5. For which of the following activities did you use the internet in the last three months, for private purpose?



Activities often performed by respondents through the internet for the private purposes in the last three months refer to: telephoning over the internet/video calls by 97.4% of individuals; participating in social networks (85.3%), while 82.7% of individuals reported that they had read online news/magazines.



Graph 6. When did you last buy or order goods or services for private use over the internet?

Percentage of respondents who have never bought or ordered goods or services over the internet is 53.0%, while the percentage of those who bought or ordered goods or services is 47.0%. Type of goods or services that people most frequently ordered or purchased over the internet in the last three months are:

- ✓ Clothes, sports goods 80.4%;
- ✓ Deliveries food or beverages 34.6%;
- ✓ Cosmetics 17.5%;
- ✓ Toys, furniture 21.1%;
- ✓ Films, music 14.3%;
- ✓ Video games software, other computer software, and software upgrades 10.3%.

METHODOLOGICAL NOTES

Statistical Office of Montenegro - MONSTAT is conducting the survey on the ICT usage in Montenegro. This survey refers to the use of ICT by households and individuals.

Basic information about the survey:

The aim of survey is to provide data of ICT usage by households and individuals.

Interview survey – face-to-face interview, where interviewers use computer/tablet (CAPI method of data collection).

The survey on ICT usage in households and by individuals is based on a sample. Survey is conducted on a two-phase stratified sample.

Target population for households are households with at least one member, aged between 16 and 74 years.

Target population of individuals are persons aged between 16 and 74 years.

The reference period is three months precedent the field interview.

When using the data, state: "Data source: Statistical Office - MONSTAT"

More data, as well as detailed methodological notes can be found in the section: <u>ICT usage in households</u> and by individuals

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